

What to do when death occurs

Home

When a death occurs at a home:

- If your loved one IS under hospice care, please call the hospice nurse.
- If your loved one IS NOT under hospice care, please call 911, and police and emergency services will respond to the home. They will contact the medical examiner.

Ask the hospice nurse or medical examiner to contact any one of our locations. They will provide us with the necessary information to respond to the location of passing and receive your loved one into our care.

We will contact you and schedule a time that is convenient for you to meet with one of our funeral directors.

Medical Examiner (Accidents, Homicides, Suicides, Unexpected or Sudden Deaths)

Certain deaths require an investigation by the medical examiner to determine the manner and cause of death. This may also involve an autopsy. Provide the medical examiner with our name and give them authorization to release your loved one into our care.

They will provide us the necessary information regarding the death. You may also be in contact with us even before we are notified by the medical examiner.

We will contact you and schedule a time that is convenient for you to meet with one of our funeral directors.

Facilities (Hospitals, Hospices, Nursing Homes)

Inform the nurse your loved one has passed.

The nurse or physician will come to the room and make the pronouncement of death.

Ask the nurse to contact any one of our locations. Our staff will respond to the location of passing and receive your loved one into our care.

We will call to schedule a time that is convenient for you to meet with one of our funeral directors.

Out of Area

Contact any one of our locations and a Funeral Director will assist you.

It is important to contact us prior to contacting another funeral provider. This will likely save time and minimize expenses.



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